

Key Leadership Competencies

Key Leadership Competencies	Sufficient Knowledge & Competence	Incomplete Knowledge & Uneven Competence	Insufficient Knowledge & Competence
a. Communicate directions well			
b. Demonstrate effective problem-solving & decision-making			
c. Effective verbal & nonverbal communication during critical situations			
d. Effectively cope with ambiguity & the unknown			
e. Live ethical standards no matter the circumstance			
f. Manage change processes			
g. Outwardly exemplify the values of your organization in all environments			
h. Positively motivate others			
i. Rational plan implementation			
j. Set realistic goals			
k. Successfully delegate & assign duties			
l. Support the development of others			
m. Win-Win management of internal & external relationships			
n. Other			